

YSC KIDS FAQ's

REGISTERING FOR A PROGRAM:

- Click on the CUSTOMER LOGIN button in the top right corner of www.yscsports.com. The user account will be in our registration program "Daysmart-Recreation".
- If you don't already have an account, you will need to first create an account for yourself, and then for each child you want to register.
- Once you are logged in, navigate to the YSC Kids and Training page, choose the class you wish to register for and register with your / your child's user account.

LOCATION:

- **ADDRESS:** 224 County Line Road, Wayne, PA 19087
- **PARKING:** Parking is available at our main lot and an overflow lot is located caddy corner to the YSC Building. Please consider using this lot on the **weekends** when our primary lot fills quickly.
- Prior to the start of the first weekend class, you will receive an email with your child's group information and a map of the field where your child will go.

ATTIRE AND EQUIPMENT:

- Your child will receive a YSC Kids Soccer Shirt to wear to class every week.
- Wear comfortable clothes to run and play
- Shin guards and cleats are not required, but if you have them and your child would like to wear them they may.
- Bring a water bottle for water breaks

REFUND & MAKEUP POLICY:

- **There are no refunds, unless your child has a relevant doctor's note prior to the start of the program. No refunds in any other situation. YSC, at it's sole discretion, may offer a credit valid for 1 year for another program.**
- **We are unable to accommodate class make-ups for missed classes. At YSC's sole discretion we may make exceptions to this policy on a case by case basis, in rare circumstances.**

CLASSES:

- Plan to be at class at least 5 minutes before the start of class. Please do not enter the field until the prior class has left and the coaches give you the go-ahead.
- **1st Soccer:** Only 1 parent / care-giver may be on the field with each child.
- Our classes are structured to be fun and age appropriate for each age group based on the science of learning. Classes and skills become more challenging as your child's motor skills and development increase.
- We will try to accommodate requests to keep friends or siblings together, however if there are different ages, we cannot move a child up or down in an age group.

BEHAVIOR / DEVELOPMENT:

- If your child is upset and doesn't want to participate, we encourage a parent to stay on the field and help them participate until your child engages, and then quietly leave the field as your child becomes more comfortable.
- If a child is disruptive to the class, they may be asked to sit out with a parent until they are ready to rejoin the class and follow along.
- Children with mild developmental delays / learning differences are welcome to participate in our classes, as long as your child can follow along with other children. We can accommodate aides as well.
- Please let us know in advance of the start of a session if your child has unique needs so we can be prepared to make their experience as successful as possible.